




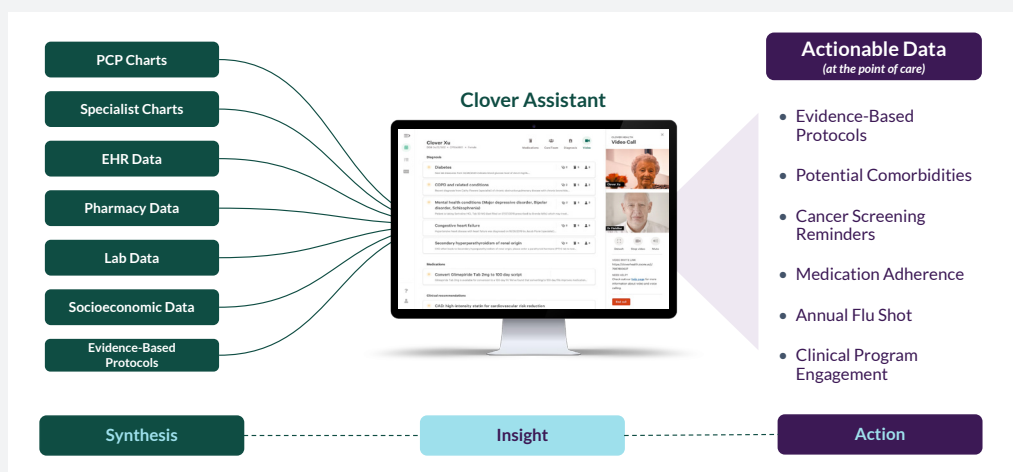
Clover Assistant


Creating an environment where doctors thrive:

-  The Clover Assistant is an industry-leading, web-based technology that is easy to use and quick—it typically takes just 3–5 minutes per visit.
-  Doctors gain access to patient-specific recommendations and real-time actionable insights.
-  Thousands of doctors are using the Clover Assistant every day across the country.

The Clover Assistant Model

Data Aggregation and Machine Learning at the Point of Care



-  **The Clover Assistant is designed by doctors for doctors to help enhance patient care and reduce administrative burden.**

We take advantage of Clover Health’s expansive data platform to deliver actionable and clear information, taking into consideration unique, patient-specific clinical data, needs, and circumstances. With a personalized design that focuses on proactive care, the Clover Assistant synthesizes and analyzes the patient’s information and makes real-time, personalized, dynamic, evidence-based recommendations right at the point of care.

Physicians value the Clover Assistant:

Broad Engagement*

- » **92%:** Onboarded PCPs used the CA for 92% of eligible visits
- » **NPS 57:** Trailing 6-month Net Promoter Score from physician survey
- » **3 Weeks:** Physician feedback helps drive new product releases on average every 3 weeks

Ease of Use*

- » **4 days:** Average time between Clover Assistant Visit completion and payment
- » **1 hour:** Amount of onboarding training needed

Clinical Value*

- » **11K+:** Number of care plans managed by the Clover Assistant per month on average
- » **11%:** Differential in medical cost ratio for Clover Assistant PCP vs non-Clover Assistant PCP panels

Payment

- » For Medicare Advantage, doctors are typically reimbursed 2x Medicare rate within 5–7 days for E&M/Wellness visits. We offer additional payments for practice staff to complete care coordination actions.*
- » For Direct Contracting, doctors earn approximately 40% more per visit for your aligned Medicare FFS beneficiaries.

★ Concierge Experience

All Clover Assistant practices are assigned a dedicated account representative to support your needs. It's unlike any payer-provider experience!

📺 Please see our Clover Assistant video:

Get to Know Clover Assistant
Visit cloverhealth.com/providers

📌 The Clover Assistant provides actionable clinical data to improve outcomes every day for thousands of PCPs. **To learn how the Clover Assistant can make a difference in your practice, email us at clover.network@cloverhealth.com.**

Clover Health

*Based on data available as of December 2020.

*Provider's use of the Clover Assistant and receipt of Clover Assistant payments is governed by the terms of the Clover Assistant Program Guidelines and the Provider Services Agreement. Comparisons to Medicare rates may slightly vary.

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